

Registering body report

30 Jun 2011

RTO Information

NTIS number	6930
Name	Australian College of Sports Development
Street Address	2 Abel St
City/town/suburb	Bendigo
State	VIC
Post code	3550

Learner and employer response

	Learners	Employers
Response count (number)	79	0
Population count (number)	77	
Response rate (per cent)	102.6	

Learner and employer feedback

Scale	Learners		Employers	
	Average score	Average variation	Average score	Average variation
All scales	73.9	20.8		
Trainer Quality	75.3	18.3		
Effective Assessment	71.3	16.9		
Clear Expectations	70.3	19.5		
Learning Stimulation	72.2	16.0		
Training Relevance	72.7	18.1		
Competency Development	73.0	15.5		
Training Resources	74.8	17.2		
Effective Support	77.8	15.6		
Active Learning	74.8	14.5		
Overall Satisfaction	77.1	20.7		

Survey contexts and use

Completion of this section is optional and may be used by the RTO to provide information and an explanation of the data provided.

Information	Explanatory notes
Specific contexts to consider when interpreting survey results	Employers not surveyed as are no longer active with RTO. review process identified need to redesign data collation process for future reporting
Main ways data has been used for continuous improvement	has identified numerous opportunities to improve data capture, reporting, KPI measurement tracking and service levels for students